



Dinas a Sir Abertawe

Nodiadau'r Panel Perfformiad Craffu - Gwasanaethau I Oedolion

Ystafell Bwyllgor 3 - Canolfan Ddinesig, Abertawe

Dydd Mawrth, 25 Medi 2018 am 4.00 pm

Yn Bresennol: Y Cyngorydd P M Black (Cadeirydd) oedd yn llywyddu

Y Cyngorydd(wyr)

V M Evans
Y V Jardine
E T Kirchner

Y Cyngorydd(wyr)

C A Holley
S M Jones

Y Cyngorydd(wyr)

P R Hood-Williams
J W Jones

Aelodau

Cyfetholedig(wyr)

T Beddow

Swyddog(ion)

Anita Evans
David Howes
Liz Jordan
Alex Williams

Swyddog Perfformiad a Datblygu, Tîm Cefnogi Pobl
Cyfarwyddwr y Gwasanaethau Cymdeithasol
Swyddog Craffu
Pennaeth y Gwasanaethau i Oedolion

Ymddiheuriadau am absenoldeb

Y Cyngorydd(wy): J A Hale, P K Jones, H M Morris a/ac G J Tanner
Aelodau Cyfetholedig(wyr): Katrina Guntrip

1 Datgeliadau o fuddiannau personol a rhagfarnol.

Datgeliadau o gysylltiadau – Chris Holley

2 Nodiadau cyfarfodydd blaenorol

Cytunodd y panel fod y cofnodion yn gofnod cywir o'r cyfarfodydd a gynhaliwyd ar 21 Awst 2018 ac 17 Medi 2018.

3 Cwestiynau'r Cyhoedd

Cwestiynau a ofynnwyd gan aelodau'r cyhoedd:

Cwestiwn 1 - Diffyg Cyfathrebu a Chynnwys y Cyhoedd

- a) Pam nad yw agendâu/cyfarfodydd Bwrdd Bae'r Gorllewin yn cael eu cyhoeddi ar wefan Cyngor Abertawe?

- b) Ni chaiff cylchlythyrau chwarterol Bae'r Gorllewin eu hargraffu, eu dosbarth na'u cyhoeddi ar wefan Cyngor Abertawe, Twitter/Facebook etc. i roi gwybod i'r cyhoedd. Pam?
- c) Yn yr un modd, ni chaiff cyfarfodydd cyhoeddus Panel Dinasyddion Bae'r Gorllewin eu hysbysebu gan Gyngor Abertawe er mwyn darparu lleoliad sy'n addas i gynnwys mwy o aelodau'r cyhoedd. Pam?

ch) Yn gyferbyniol i atebolwydd agored a thryloyw Cyngor Abertawe, gwnaed sawl cais yn gofyn i Fwrdd Bae'r Gorllewin ganiatáu presenoldeb y cyhoedd yng nghyfarfodydd y Bwrdd, a gwrthodwyd pob un ohonynt. Mae Rob Stewart, Rheolwr y Rhaglen a Chadeirydd Bae'r Gorllewin gynt, wedi gofyn am gyngor cyfreithiol o ran caniatáu'r cyhoedd i fod yn bresennol. Mae Cais Rhyddid Gwybodaeth diweddar a wnaed i Gyngor Abertawe yn gofyn am gynnwys y cyngor cyfreithiol a roddwyd i'r Cyng. Rob Stewart o ran mynediad cyhoeddus i gyfarfodydd Bwrdd Bae'r Gorllewin yn gwrthod cael ei ateb. A wnewch chi esbonio pam roedd angen gofyn barn corff ymgynghori allanol am y mater o ganiatáu'r cyhoedd i fod yn bresennol yng nghyfarfodydd Bwrdd Bae'r Gorllewin. Ydy Cynghorwyr Abertawe sy'n mynychu cyfarfodydd Bwrdd Bae'r Gorllewin yn cytuno ar gyngor yr ymgynghorydd allanol 'nad yw'n angenrheidiol i aelodau'r cyhoedd fod yn bresennol yng nghyfarfodydd Bwrdd Bae'r Gorllewin' ac yn cefnogi'r cyngor hwn? Allech chi nodi pa gynnwys/elfennau o gyfarfodydd Bwrdd Bae'r Gorllewin ddylai awgrymu bod angen gwahardd y cyhoedd rhag cymryd rhan ynddynt?

- d) Ydy Panel Craffu Perfformiad y Gwasanaethau i Oedolion yn cytuno ar gofnod blaenorol Bwrdd Bae'r Gorllewin, 'nad yw'n addas i unrhyw Aelod etholedig Cynulliad Cymru fynychu cyfarfodydd Panel Dinasyddion Bae'r Gorllewin', ac yn ystyried bod hyn yn briodol?

Cwestiwn 2 - Adolygu ac Ailasesu Achosion Gofal Anghenion Cymhleth

Ers dechrau'r rhaglen yn 2014, cafwyd arbedion gwerth £4,527,053!

- a) A wnewch chi esbonio sut pennwyd y darged arbedion gwerth £1 miliwn?
- b) Faint o achosion anghenion cymhleth a adolygwyd hyd yn hyn, a faint sy'n aros i gael eu cwblhau yn ardal Cyngor Abertawe?
- c) A wnewch chi esbonio pa elfennau nodweddiadol o'r pecynnau gofal anghenion cymhleth presennol y'u lleihawyd yn sgîl ailasesiad sydd wedi cynhyrchu'r arbedion mwyaf?

Nid oedd Aelod y Cabinet yn bresennol yn y cyfarfod. Atebodd swyddogion gwestiynau ffeithiol yn y cyfarfod a gofynnodd y panel am ymateb ysgrifenedig llawn gan Aelod y Cabinet yn dilyn y cyfarfod.

Camau Gweithredu:

- Aelod y Cabinet i roi ymateb ysgrifenedig i'r cwestiynau a rhoi copi i aelodau'r Panel.

4 **Rhaglen Iechyd a Gofal Cymdeithasol Bae'r Gorllewin - Cyflwyniad a Sesiwn Frifio**

Cyflwynodd Kelly Gillings, Swyddog Arweiniol Dros Dro'r Rhaglen Ranbarthol, drosolwg o Raglen Bae'r Gorllewin ac atebodd gwestiynau.

Pwyntiau i'w trafod:

- Teimlodd y panel yn hapus y gwnaed arbedion ond roedd am wybod faint o arian a wariwyd eisoes a sut cafodd ei rannu rhwng yr awdurdodau a'r Bwrdd Iechyd
- Teimlai'r panel nad oes angen ail-frandio Bae'r Gorllewin gan y bydd yn parhau i fod yn rhan orllewinol y bae ar ôl i Ben-y-bont ar Ogwr adael.
- Hoffai'r panel wybod beth yw'r gost i Gyngor Abertawe a'r Bwrdd Iechyd o ran y newidiadau i PABM a cholli Pen-y-bont ar Ogwr i Gwm Taf. Caiff dadansoddiad o'r cyllidebau ei ddarparu
- Mae'r arbedion sylweddol sydd wedi'u cadarnhau mewn gofal cymhleth yn seiliedig ar becynnau gofal felly rydym yn ymwybodol o union swm yr arbedion
- Cadarnhaodd swyddogion fod gwahaniaethau o hyd rhwng tâl staff sydd wedi'u cyflogi'n lleol a staff sy'n gweithio'n rhanbarthol. Yn gyffredinol mae timau'n perfformio'n dda yn rhanbarthol.
- Mynegwyd pryderon am ddwy agwedd ar drefniadau Bae'r Gorllewin. Cymhlethdod y siart rheoli ar dudalen 38 y papurau a'r diffyg llinellau atebolrwydd clir. Hefyd anfanyleb rolau grwpiau tasg amrywiol a nodwyd ar lefelau isaf y siart. Hefyd awgrymodd y panel efallai y byddai'n ddefnyddiol i gymhwysu dysgu theori rhwydwaith wrth ddatblygu'r trefniadau hyn. Cadarnhaodd swyddogion nad yw'n glir bod yna weledigaeth glir a bod angen symleiddio'r siart. Cytunwyd y byddai'n ddefnyddiol i'r panel weld yr adolygiad o drefniadau Bae'r Gorllewin.
- Gofynnodd y panel a fyddai'r un canlyniadau wedi bod pe bai'r Awdurdodau Lleol wedi derbyn yr arian yn hytrach na'r rhanbarth. Teimlodd swyddogion y byddai rhai pethau wedi cael eu cwblhau'n gyflymach neu'n well, ond ni fyddai'r un canlyniadau wedi bod yn gyffredinol. Hefyd mae wedi gorfodi'r Bwrdd Iechyd a'r awdurdodau i gydweithio ar rai materion anodd. Nodwedd gadarnhaol arall o'r trefniad rhanbarthol yw bod cyfiawnder gwasanaeth ar draws y rhanbarth.
- Bydd y panel yn cael gweld y cynlluniau gwaith sy'n cael eu cwblhau ym mis Rhagfyr.

Camau Gweithredu:

- Darperir dadansoddiad cyllidebau i'r panel er gwybodaeth
- Ychwanegu'r diweddaraf am drefniadau Bae'r Gorllewin yn sgîl yr adolygiad at raglen waith y panel ar ddechrau'r flwyddyn ddinesig nesaf (dyddiad i'w gytuno)
- Cynnwys unrhyw gwestiynau pellach gan y panel am yr eitem hon mewn llythyr i Fae'r Gorllewin ar gyfer ymateb

- Darparu'r cynlluniau gwaith i'r panel.

5 **Trosolwg o Grant y Rhaglen Cefnogi Pobl**

Bu Anita Evans, Swyddog Perfformiad a Datblygiad y Tîm Cefnogi Pobl, yn trafod yr adroddiad gan dynnu sylw at y prif faterion ac ateb cwestiynau.

Pwyntiau i'w trafod:

- Teimlai'r panel bod angen i'r gwasanaeth prawf wneud mwy ac roedd y panel am wybod yr hyn oedd yn cael ei wneud er mwyn gwneud iddynt hwyluso'u rôl. Clywodd y panel fod adolygiad ar lefel genedlaethol ac y byddai gwybodaeth am hyn yn cael ei darparu i'r panel
- Clywodd y panel y dylai cynllun hyblygrwydd helpu'r cyngor â chomisiynu ar y cyd.

Camau Gweithredu:

- Cylchredeg yr wybodaeth am yr adolygiad i aelodau'r panel.

6 **Amserlen Rhaglen Waith 2018/19**

Ystyriodd y panel y rhaglen waith.

7 **Llythyrau**

Llythyrau a dderbyniwyd ac a ystyriwyd gan y panel.

Daeth y cyfarfod i ben am 5.45 pm



To:
Councillor Mark Child
Cabinet Member for Care, Health & Ageing
Well

Please ask for: Scrutiny
Gofynnwch am:
Scrutiny Office 01792 637314
Line:
Llinell
Uniongyrochol:
e-Mail scrutiny@swansea.gov.uk
e-Bost:
Date 09 October 2018
Dyddiad:

Summary: This is a letter from the Adult Services Scrutiny Performance Panel to the Cabinet Member for Care, Health and Ageing Well following the meeting of the Panel on 25 September 2018. It covers Western Bay Health and Social Care Programme and Overview of Supporting People Programme Grant.

Dear Cllr Child

The Panel met on 25 September and discussed the Western Bay Health and Social Care Programme and received an overview of the Supporting People Programme Grant. We would like to thank Kelly Gillings, Anita Evans, Alex Williams and Dave Howes for attending to present the items and answer the Panel's questions. We appreciate their engagement and input.

We are writing to you to reflect on what we learnt from the discussion, share the views of the Panel, and, where necessary, raise any issues or recommendations for your consideration and response. The main issues discussed are summarised below:

Public Question Time

A number of questions were asked and as you were not present, officers responded to the factual questions at the meeting. The questions asked are noted below and we ask that you provide a written response directly to the member of the public and copy in Panel Members:

Question 1 – Lack of Public Communication and Participation

- a) Why are the Western Bay Board Agendas/ meetings not published on the Swansea Councils Website?

OVERVIEW & SCRUTINY / TROSOLWG A CHRAFFU
SWANSEA COUNCIL / CYNGOR ABERTAWE
GUILDHALL, SWANSEA, SA1 4PE / NEUADD Y DDINAS, ABERTAWE, SA1 4PE
www.swansea.gov.uk / www.abertawe.gov.uk

I dderbyn yr wybodaeth hon mewn fformat arall neu yn Gymraeg, cysylltwch â'r person uchod
To receive this information in alternative format, or in Welsh please contact the above

- b) The Western Bay Quarterly Newsletters are not printed and distributed, nor published on Swansea Council Website, Twitter/ Facebook etc to inform the public. Why?
- c) Similarly, the Western Bay Citizen Panel public meetings are not advertised by Swansea Council to provide a suitable venue for wider public participation. Why?
- d) Contrary to the open, transparent accountability of Swansea Council, repeated requests made to Western Bay Board to permit Public attendance at Board meetings have all been denied. With the previous Programme Manager and the Western Bay Chairman, Cllr Rob Stewart, recorded as seeking legal advice upon the issue of allowing public attendance. A recent Freedom of Information request made to Swansea Council to request the content of the legal advice obtained by Cllr Rob Stewart regarding public access to Western Bay Board meetings being refused a response! Please could you advise why it was considered necessary to subsequently request the opinion of an external consultancy body as to the issue of allowing public attendance at Western Bay Board Meetings. And do the Swansea Councillors attending the Western Bay Board Meetings agree and support the external Consultant advice obtained that “public admittance at Western Bay Board Meetings is not considered necessary”? Please could you suggest what content/elements of Western Bay Board meetings should suggest the total exclusion of the Public from attending?
- e) Does the Swansea Adult Services Scrutiny Panel agree with, and consider as reasonable, the early recorded Western Bay Board minutes entry that “It is not considered appropriate for any elected Welsh Assembly Member to attend and engage with the Western Bay Citizen Panel meetings?

Question 2 – Review and Reassessment of Complex Needs Care Cases

Since the Programme’s inception in 2014, there has been a saving of £4,527,053!

- a) Please will you advise how the advance savings target of £1 million / annum was determined.
- b) Please indicate how many complex needs care cases have been reviewed to date, and how many remain to be completed in the Swansea Council area?
- c) Please indicate which typical elements of the existing complex needs care packages that have been reduced following reassessment, have produced the greatest cost savings.

Western Bay Health and Social Care Programme

Kelly Gillings presented an overview of the Programme and answered our questions.

We felt it was good that there had been savings but want to know how much has been spent and how it was split between the Authorities and the Health Board. Please provide a complete breakdown of this information.

The Panel felt re-branding of Western Bay is not necessary as it will still be the western part of the bay after Bridgend has left.

We would like to know the cost to both Swansea Council and the Health Board of the changes to ABMU and the loss of Bridgend to Cwm Taf. Please provide a full breakdown of the budgets.

It was confirmed that tangible savings in complex care are based on packages of care so we know exactly what the savings are.

We heard that there are still pay differences between staff employed locally and working regionally and that generally teams performed well regionally.

We expressed concern about two aspects of the arrangements for the Western Bay Partnership. One was the sheer confusing complexity of the management chart on page 38 of the papers and the lack of clear lines of accountability. Another was the imprecision of the roles of the various task groups cited in the lowest levels of the chart. The Panel also suggested that it might have been useful to apply learning from network theory to the development of these arrangements. Officers confirmed that it is not clear that there is an overall vision and that the chart needs to be made simpler. It was agreed that it would be useful for the Panel to see the review of Western Bay arrangements. Therefore 'Update on Western Bay Arrangements following the Review' will be added to the Panel's work programme early in the next municipal year. Please confirm the earliest possible date this will be ready.

The Panel queried whether we would have the same results if the Local Authorities had been given the money instead of the region. We heard that some things would have been completed quicker or better but not overall. Also it has forced the Health Board and the Authorities to work together on some difficult issues. Another positive of the regional arrangement is that there is equity of service across the region.

We were informed that work plans are being completed in December and the Panel would like to have sight of these please.

Panel members have a number of further questions on this item and these will be put in a letter to Western Bay.

Overview of Supporting People Programme Grant

Anita Evans went through the report focussing on the main issues and answering our questions.

The Panel felt probation should be doing more and wanted to know what was being done to make them facilitate their role. We were informed there is a review at national level. Please provide information on this review to the Panel.

We were pleased to hear that the flexibility scheme should help the Council with joint commissioning.

Your Response

We hope you find this letter useful and informative. We would welcome your comments on any of the issues raised but would ask that you respond to the following by 30 October 2018:

- Provide a written response to members of the public who asked questions in Public Question Time and copy in Panel Members.
- In relation to the Western Bay Programme, please provide a complete breakdown of how much has been spent and how it was split between the Authorities and the Health Board.
- And also provide a complete breakdown of the cost to both Swansea Council and the Health Board of the changes to ABMU and the loss of Bridgend to Cwm Taf.
- Clarify the earliest possible date an 'Update on Western Bay Arrangements following the Review' can come to the Adult Services Panel.
- Provide the work plans which are due to be completed in December to the Panel.
- In relation to Supporting People, provide information on the review at national level.

Yours sincerely



PETER BLACK
CONVENER, ADULT SERVICES SCRUTINY PANEL
CLLR.PETER.BLACK@SWANSEA.GOV.UK



To:
Kelly Gillings,
Regional Programme Lead Officer,
Western Bay Health and Social Care
Programme

Please ask for: Scrutiny
Gofynnwch am:
Scrutiny Office 01792 637314
Line:
Llinell
Uniongyrochol:
e-Mail scrutiny@swansea.gov.uk
e-Bost:
Date 10 October 2018
Dyddiad:

Summary: This is a letter from the Adult Services Scrutiny Performance Panel to the Programme Lead for Western Bay following the meeting of the Panel on 25 September 2018. It includes additional questions from the Panel.

Dear Kelly

The Panel met on 25 September and discussed the Western Bay Health and Social Care Programme. We would like to thank you and Dave Howes for attending to present the item and answer the Panel's questions. We appreciate your engagement and input.

As you know, at the meeting there was not enough time to cover all the questions the Panel wanted to ask on the report you provided. We therefore ask that you respond to the following further questions. They are listed by the relevant paragraph number in the report:

3.1. (and Appendix 1) Governance

A. Does the Partnership Board itself actually manage/deliver any services, or is it solely a "co-ordinating" mechanism?

B. How are members of the Regional Citizens panel selected/elected? How many are there and what is the locality of each?

C. On Appendix 1, for each group along the bottom row of the page, and those in the line above (key change projects) how would the task of each be described? For

OVERVIEW & SCRUTINY / TROSOLWG A CHRAFFU

SWANSEA COUNCIL / CYNGOR ABERTAWE

GUILDHALL, SWANSEA, SA1 4PE / NEUADD Y DDINAS, ABERTAWE, SA1 4PE

www.swansea.gov.uk / www.abertawe.gov.uk

I dderbyn yr wybodaeth hon mewn fformat arall neu yn Gymraeg, cysylltwch â'r person uchod
To receive this information in alternative format, or in Welsh please contact the above

example information sharing, joint planning of future services, merged management of service delivery, research and development/ideas creation, problem solving/trouble shooting, other.

4.1.5.

D. What is the source of the data in the graph, why is it rising after 15/16, and what is the graph for 17/18?

4.2.1.

E. Is this work and service delivery funded by an agreed pooled budget or allocation and if not, how do the financial arrangements work to fund them?

F. What happened to the savings of £4.527m? How was this sum divided between the partners?

4.2.4.

G. May we see the tool as currently devised and the evaluation report?

4.2.6.

H. How many providers serve Swansea re this service?

4.3.2.

I. Who is providing the training to support the deployment of 2,500 ipads - especially those deployed in Swansea?

4.3.4.

J. Does this tool enable the better co-ordination of care delivery - for example by scheduling nursing input (such as changing dressings) after social care input (such as bathing) rather than the other way round?

4.4.

K. Is there a definition of which children and young people's services are included in (or excluded from) this joint programme that needs "a common approach"?

L. What services if any will the Health Board or local authorities continue to provide or commission themselves?

4.4.2.

M. Where does MAPPS sit organisationally? Who funds and oversees it? Does it provide any services?

4.6.1

O. How do the services here relate to those in 4.2.6?

4.7.5.

P. Is this a regional service? How is demand and need assessed and on what data? How does this service relate to those in 4.2.6?

4.9.6.

Q. Who selects the advertisers in the directory?

We look forward to receiving your response.

Yours sincerely

A handwritten signature in black ink, appearing to read 'Peter Black', written in a cursive style.

PETER BLACK
CONVENER, ADULT SERVICES SCRUTINY PANEL
CLLR.PETER.BLACK@SWANSEA.GOV.UK